



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al.

**TIMELY EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS**

Docket No.: 1546.015US1  
Filed: January 14, 2002  
Examiner: Neveen Abel Jalil

Serial No.: 10/047,446  
Due Date: September 4, 2005  
Group Art Unit: 2165


**MS Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):


- Return postcard.
- Amendment and Response (20 pgs.).
- Petition for Extension of Time (1 pg.) including authorization to charge Deposit Account No. 19-0743 in the amount of \$60.00 to cover the Extension of Time Fee.


**If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.**

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
Customer Number 21186

By:   
Atty: Suneel Arora  
Reg. No. 42,267

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 2 day of September, 2005.

  
Name

  
Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
(GENERAL)